

Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people who have a speech disability or use an assistive voice device to make and receive phone calls. STS Relay Operator are specially trained to understand speech patterns, repeats your words as needed for clarity to ensure you are heard and understood.

How to make your STS call:

- Dial 711 or **877-335-7274** for English and Spanish and provide the telephone number of the person you want to call.
- After making the connection, you speak on your phone directly to the person.
- Instruct the Relay Operator will repeat what you said to the person as needed for clarity.



Delaware Relay offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless *STS

To learn more about call processing options visit:

- delawarerelay.com/sts

Contact us today to get more information or request training:

Feta Fernsler , Outreach Manager

- feta.fernser2@t-mobile.com
- 540-255-4109 (text only)

Webinars are available at no cost:

- delawarerelay.com/webinar