

# Smile when the phone rings

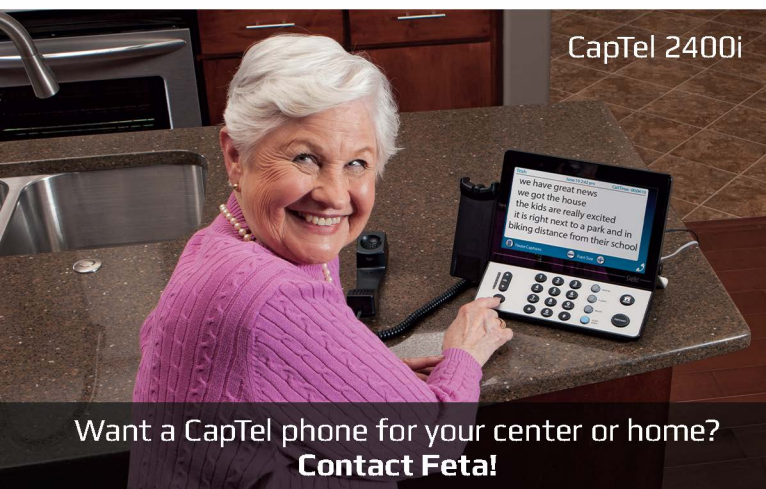
## Use the phone again with confidence

You have used the phone to keep you connected to loved ones your entire life but hearing loss has made that stressful.

A captioned telephone from Delaware Relay provides a no-cost service that displays live captions of what your caller is saying, restoring the pleasure of talking on the phone.



Virtual Presentations and Remote Installation Support Available



CapTel 2400i

Want a CapTel phone for your center or home? **Contact Feta!**



CapTel 840

For more information about this life-changing service, contact:

**Feta Fernsler • Delaware Outreach Manager**

**feta.fernslers2@t-mobile.com • delawarerelay.com/captel**

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING THE INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. Individuals with hearing loss must complete & submit a Third-Party Certification of Eligibility signed by a hearing health professional to be eligible for no-cost Internet-based CapTel phone. CapTel is a registered trademark of Ultratec, Inc. Other marks are the property of their respective owners.



# Third Party Certification of Eligibility for IP CapTel Service

This form must be signed by an independent third-party professional who is qualified to evaluate your hearing loss and certify that you require captioning support in order to use the telephone.

## WHO CAN SIGN?

Your audiologist, physician/PA/Nurse, Veteran Service Officer, or other qualified hearing health professional.

## INSTRUCTIONS

- ① Fill in section **A** with CapTel User's information
- ② Certifying Professional fills out section **B** (including signature and date)
- ③ Submit Form - **By Email:** Register@CapTel.com **By Fax:** (608) 238-3008

**By Mail:** CapTel, Inc. 450 Science Drive Madison, Wisconsin 53711

Once the form is received, we'll contact you to schedule a free installation or delivery

### A. CAPTEL USER INFORMATION (please print)

Name:		Phone Number:	
Address:			Apt#:
City:		ST:	Zip:
Email:	Preference (if any): <input type="checkbox"/> 840i <input type="checkbox"/> 880i <input type="checkbox"/> 2400i		

### B. CERTIFYING PROFESSIONAL (please print)

Name:		Title:	
Business Name:		Phone Number:	
<small>(please specify)</small> <input type="checkbox"/> Physician/PA/Nurse <input type="checkbox"/> Audiologist <input type="checkbox"/> Gov. Program or Veteran Service Officer <input type="checkbox"/> Hearing Health Professional			
Address:			SUITE #:
City:		ST:	Zip:
Email:			

I certify under penalty of perjury the following: (i) the IP-CTS User is an individual with hearing loss that necessitates use of captioned telephone service; (ii) I understand that the captioning on captioned telephone service is provided by a live communications assistant and is funded through a federal program; (iii) I have not been offered or provided any direct or indirect incentive (financial or otherwise) tied to this consumer's decision to use the service and I have not been referred to the applicant by a TRS provider or its affiliates; (iv) I do not have a business, family, or social relationship with the TRS provider or its affiliates and (v) no joint marketing arrangement exists between myself/my organization and the TRS provider or its affiliates, and I have not made, nor do I have the opportunity to make, a profit on the sale of IP-CTS equipment to consumers.

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

This certification applies to IP-CTS (Internet-based) CapTel models only. Not applicable for non-Internet phone models, i.e. CapTel 840. Per FCC requirements: Before captions feature can be activated, IP-CTS users must register by providing their name, contact information, birth date, and last four digits of their social security number. Per FCC regulations, all user information is kept confidential. FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel captioning service is intended exclusively for individuals with hearing loss. CapTel® is a registered trademark of Ultratec, Inc. (v5.6 10-19)

903-521817 12/19

Internal use:

**DEOUT**

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